



Scotts Bluff County
Public Transportation
Curtis Richter, Transit Manager
1825 10th Street
Gering, NE. 69341
308-436-6751

received
10.5.2020

August 25, 2020

RE: New Public Transit Manager

I am writing this letter to introduce myself as the new Public Transit Manager for Scotts Bluff County. I was previously the Administrative Assistant to the Transit Manager and assumed the role of Manager on July 6, 2020.

As we navigate the current COVID-19 pandemic, we have initiated some new safety protocols to protect our passengers and drivers. These measures were implemented after consultation with Panhandle Public Health District and we are working diligently to prevent the spread of the virus. Please reach out to our office if you have specific questions regarding these protocols.

I have already set numerous goals for myself and for Tri-City Roadrunner since being appointed Transit Manager. I look forward to working in partnership with you in the future as we work to achieve these goals. Ultimately our goal is to provide access to an excellent public transit system while working to control costs and run our system as efficiently as possible. Some action items in the near future include: 1) adding bus shelters throughout our community at our busiest stops, 2) upgrading our software to include mobile apps and a web portal for trip booking and fixed route bus location status, 3) upgrading our fleet with all vehicles eventually being wheelchair accessible, and 4) fully staff our driver pool with professional, courteous drivers.

I am enclosing your annual support invoice that will assist us with operating costs as we work toward achieving these goals. Should you have any questions, desire presentations regarding our services, or need any further information please do not hesitate to contact me.

We look forward to being able to further assist our community with their transportation needs. Thank you in advance for our partnership and your support!

Sincerely,

Curtis Richter

Public Transit Manager